SAP Business One 9.2

Top *Re*Solutions

Customer

Important Corrections Delivered in Patches

SAP Business One 9.2

This presentation provides an overview of the most important corrections, also known as Top *Re*Solutions, which are delivered in patches. A selection of the corrections is presented in more detail.

For a complete overview of the corrections delivered in a specific patch, refer to the overview note.

For all changes made in the DI API interface between patches of SAP Business One version 9.2 - refer to SAP Note 2363202.

SAP Business One Sales Mobile App for iOS and Android - Troubleshooting and Compatibility Information – SAP Note 2267084.

Note: Items marked with * have been addressed in a hot fix.

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SAP Business One 9.2 PL09

SAP Business One 9.2 PL09 – Overview Note 2483691
SAP Business One 9.2, version for SAP HANA PL09 – Overview Note 2483701

Relevant Country	Type		Details
All (except IL)	Important correction	Calculation method Weighted Average available in Inventory Valuation Simulation Report	SAP Note 2509747
All	Integration framework (B1if)	EventSender setup/restart from within B1if	SAP Note 2510573
All	Legal changes	Multiple Brokers can be assigned to the Landed Costs	SAP Note 2482304
MX	Important correction	Monthly Electronic Accounting Reports updated to v. 1.3	SAP Note 2048577
MX	Legal changes	New XML Payroll file - Nomina 1.2	SAP Note 2519044
RU	Legal changes	New field and layout for Tax Invoice	SAP Note 2501503
RU	Legal changes	Commission Trade supported	SAP Note 2508907

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SAP Business One 9.2 PL09 – Overview Note 2483691
SAP Business One 9.2, version for SAP HANA PL09 – Overview Note 2483701

Relevant Country	Type		Details
All	DRQ	*EFM: Case Sensitive Option added for Target File Properties	SAP Note 2519602
ES	Important correction	*Immediate Information Supply – electronic management of VAT (finalized)	SAP Note 2495191
IN	Legal changes	*Goods and Service Tax (finalized) – request access to SAP JAM on GST from Martin Pavlinsky	SAP Note 2194689
IT	Legal changes	*Tax Exemption warning for documents created by Document Generation Wizard	SAP Note 2494142
IT	Legal changes	*VAT Invoice Declaration 2017	SAP Notes 2424256 2511338

Note: Items marked with * have been addressed in a hot fix.

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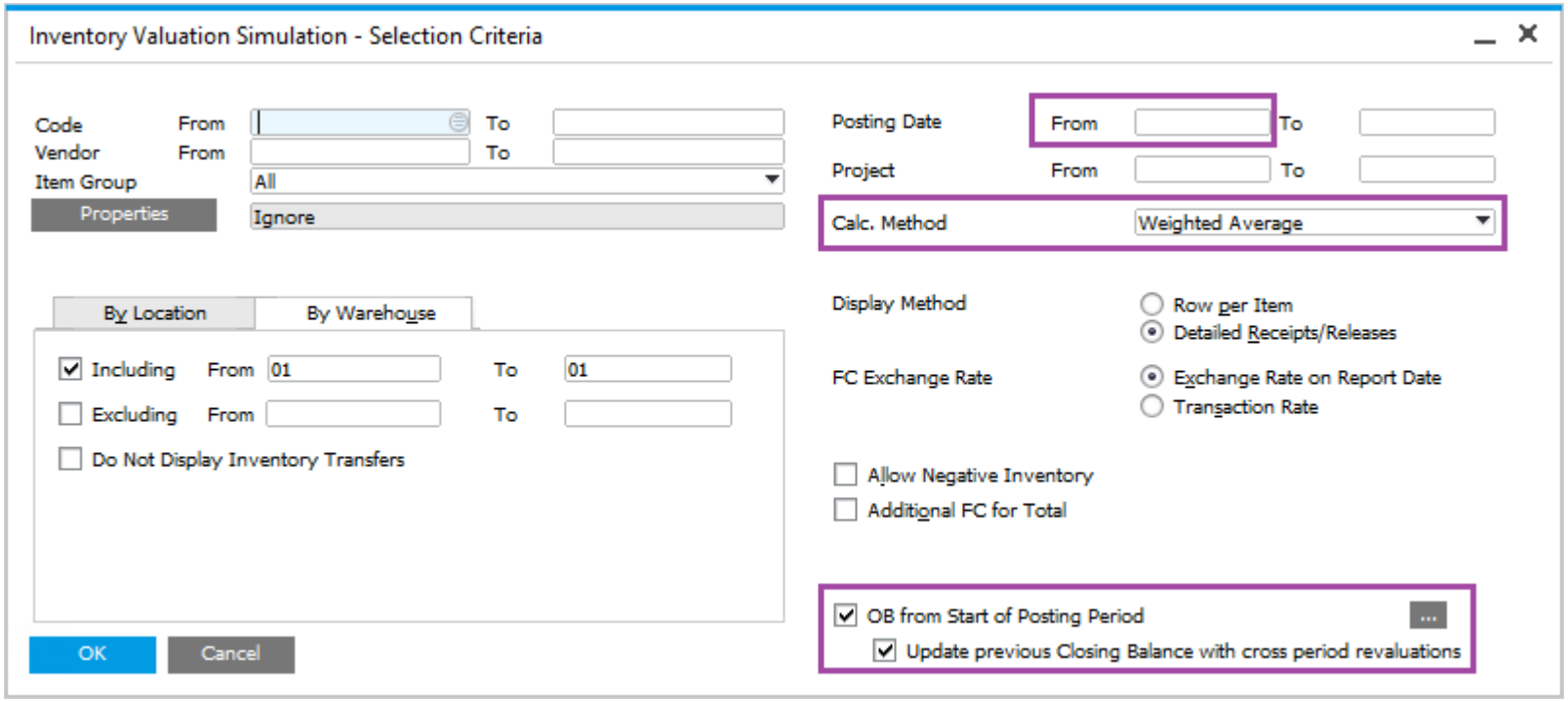
Calculation method Weighted Average available in Inventory Valuation Simulation Report SAP Note 2509747



Not available in Israeli localization

Enhancements

- New calculation method offered for the Inventory Valuation Simulation Report
- Only considers purchasing transactions to calculate the inventory valuation
- You can generate the report from a particular date
- You can include the opening balances in the report to incorporate prior inventory purchasing transactions in the weighted average calculation

Benefits

- Ability to simulate an inventory valuation in a non-perpetual stock system without creating a journal entry
- Ability to use an additional calculation method in a perpetual stock system for a particular time e.g. in establishing the true production cost or consumption cost

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SAP Business One 9.2 PL08

SAP Business One 9.2 PL08 – Overview Note 2430186
SAP Business One 9.2, version for SAP HANA PL08 – Overview Note 2430146

Relevant Country	Type		Details
All	Important correction	Choice of any G/L Account for the Sales Credit Account supported	SAP Note 2463752
All	Important correction	Grouping by Blanket Agreement in Sales/Purchase Analysis	SAP Note 2423386
All	Important correction	Blanket Agreement Enhancements	SAP Note 2448991
All	Important correction	UDF on Landed Cost document	SAP Note 2452436
All	Important correction	Live Collaboration Function Updates and supported in Browser Access	SAP Note 2464279
All	Important correction	Units and Totals Type for UDF Factors in Unit of Measure Groups	SAP Note 2414831
All	Important correction	Refresh Message/Alerts Overview supported	SAP Note 2458031
All	Important correction	Fiori Cockpit auto-refresh performance enhancement SAP HANA	SAP Note 2447441
All	Important correction	Electronic File Manager to support JSON format	SAP Note 2462801

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SAP Business One 9.2 PL08 – Overview Note 2430186
SAP Business One 9.2, version for SAP HANA PL08 – Overview Note 2430146

Relevant Country	Type		Details
All	Important correction	Install the System Package Before Installing SAP Business One 9.2 PL08, Version for SAP HANA on SLES12 SP1 SAP HANA	SAP Note 2458610
IN	Legal changes	Goods and Service Tax – request access to SAP JAM on GST from Martin Pavlinsky	SAP Note 2194689
IT	Legal changes	Updated Tax Summary Report	SAP Note 2451428
IT	Legal changes	Changes to the Tax Exemption Letter	SAP Note 2432114
IT	Legal changes	Intrastat Adjustment for San Marino	SAP Note 2415124
IT	Legal changes	New SEPA File Format	SAP Note 2451427
MX	Legal changes	New Complement of CFDI (Mexican Electronic Invoice) for Partial Payments Received	SAP Note 2426815
ES	Legal changes	Immediate Information Supply – electronic management of VAT	SAP Note 2429130
CZ	Legal changes	Removal of Special Customs Office Tax Rate in Intrastat Declaration	SAP Note 2414667

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SAP Business One 9.2 PL08 – Overview Note 2430186
SAP Business One 9.2, version for SAP HANA PL08 – Overview Note 2430146

Relevant Country	Type		Details
US	Legal changes	Tax as a Service Enhancement	SAP Note 2453893
IL	SDK	Field PCN874 in Chart of Accounts exposed through DI/DTW	SAP Note 2451844

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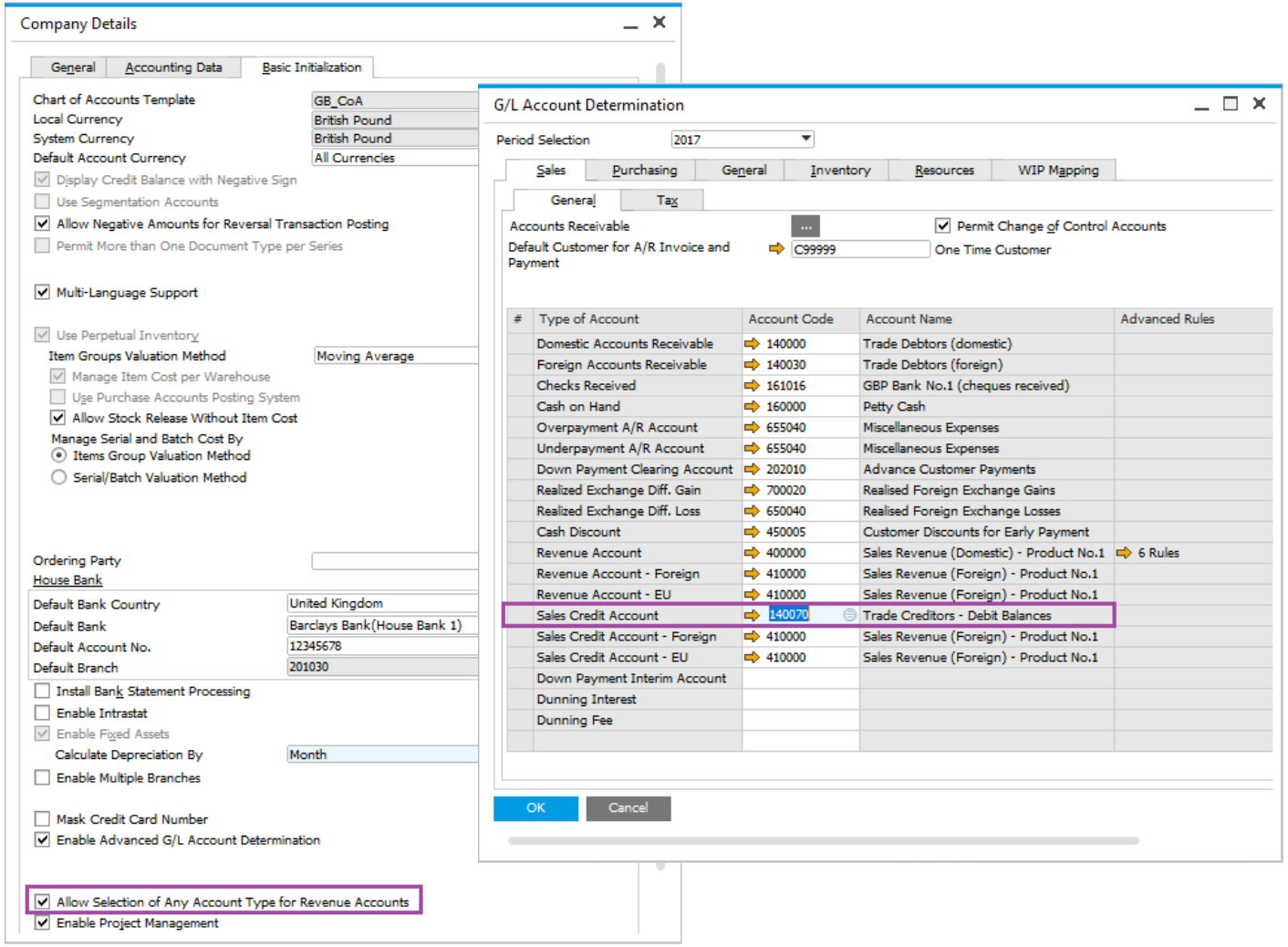
Choice of any G/L Account for the Sales Credit Account supported

SAP Note 2463752



Enhancements

- Checkbox to allow selection of any account type for Revenue Accounts
- Choose from list in account determination allows any account type to be chosen for Revenue Accounts

Benefits

- More flexibility to assign varied types of accounts for Revenue, Sales Credit and Freight Revenue Accounts

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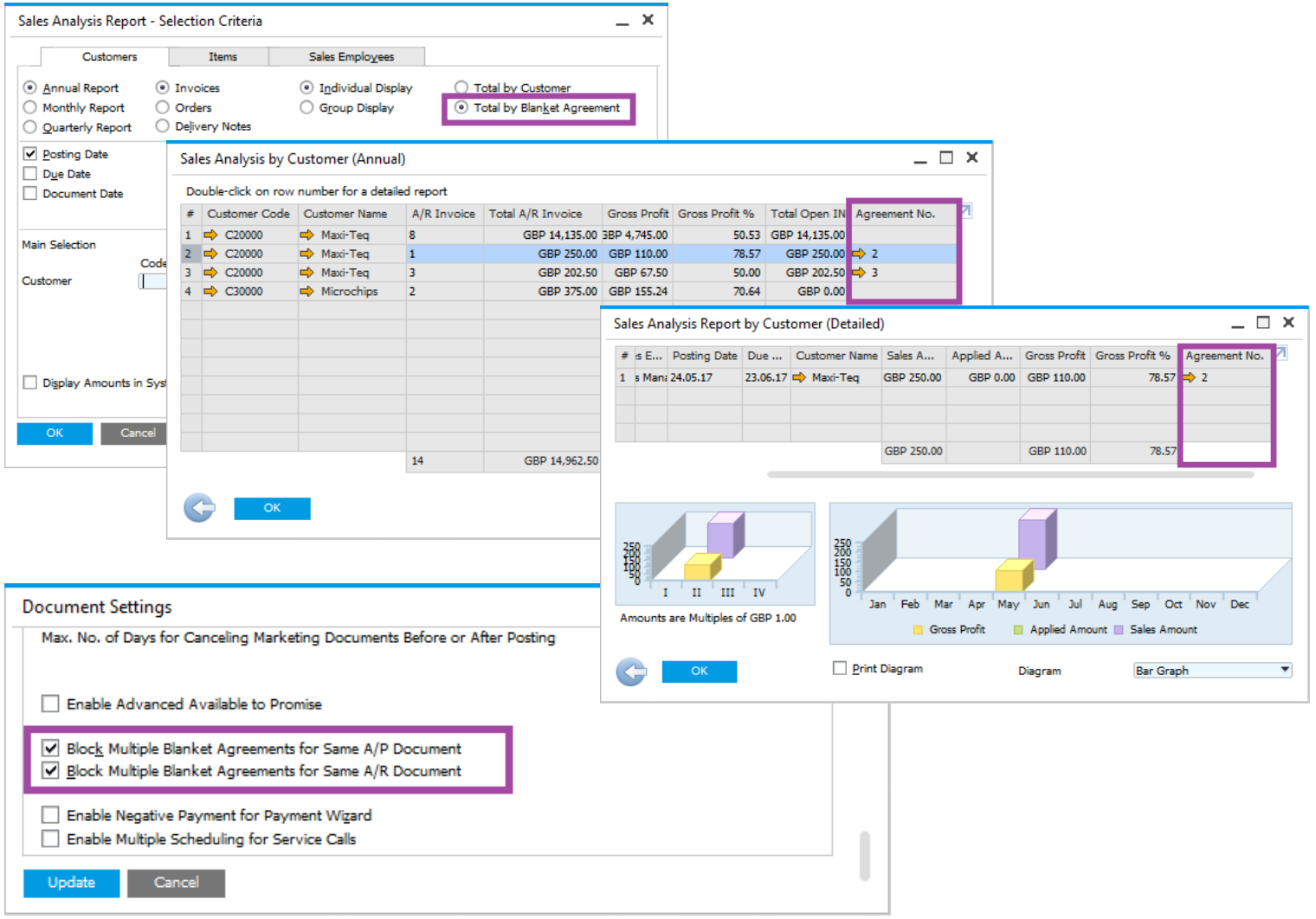
Grouping by Blanket Agreement in Sales/Purchasing Analysis

SAP Note 2423386



Enhancements

- Additional selection criteria added to group totals by Blanket Agreements in Sales and Purchase Analysis reports
- Line per agreement number shown from where drill down provides related documents
- Prerequisite: need to block multiple blanket agreements for same document

Benefits

- Allows for an additional layer of analysis
- Quick assessment of transactions against Blanket Agreements

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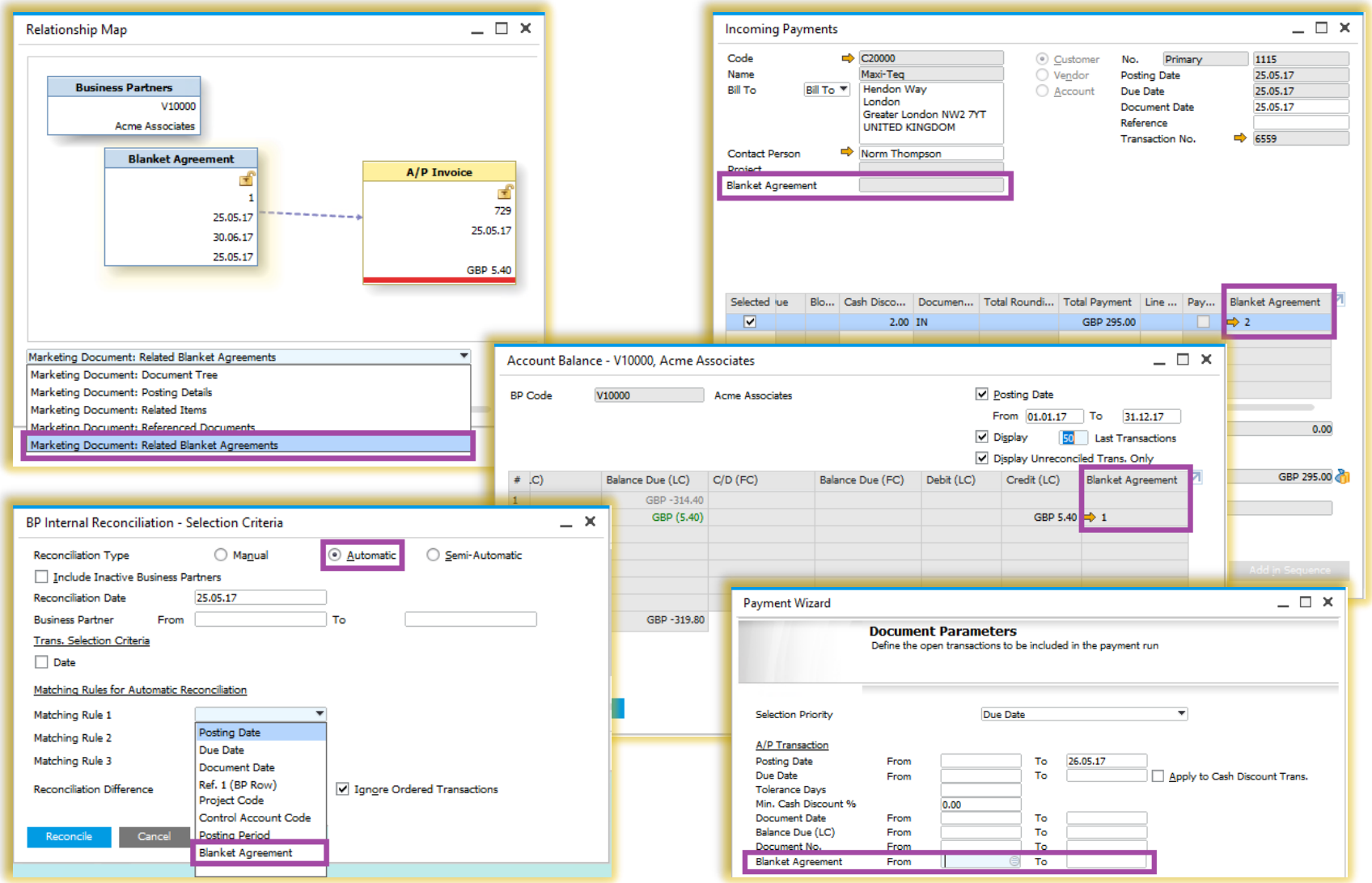
Blanket Agreement Enhancements

SAP Note 2448991



Enhancements

- Following documents reference Blanket Agreements (some of which are shown):
  - Payments
  - Selection Criteria in Payment Wizard
  - Open Items List
  - Aging Reports
  - Internal Reconciliations
  - Account Balances for Business Partners
  - Relationship Maps

Benefits

- Additional transparency
- Covers legal requirement in Russia

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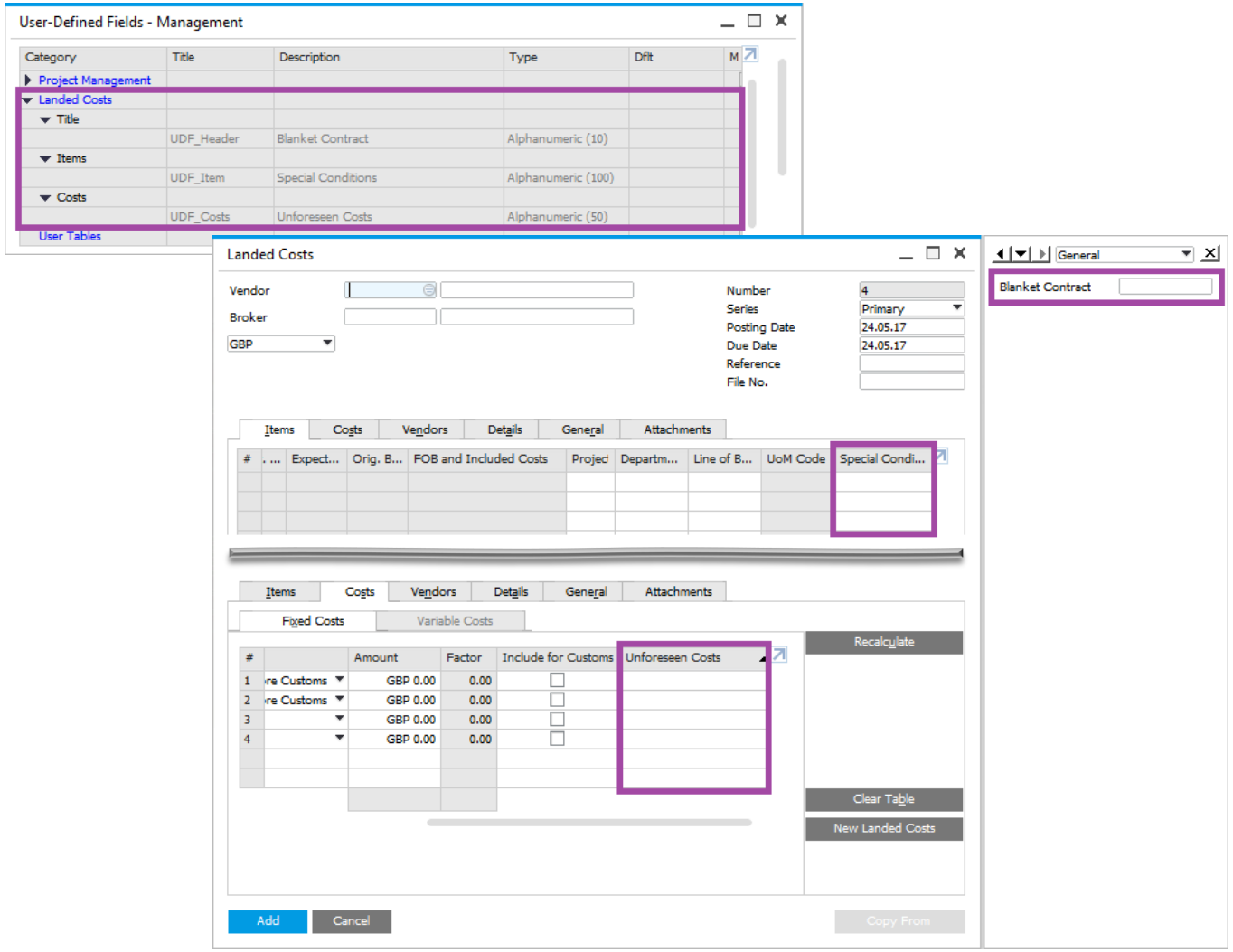
UDF on Landed Cost document

SAP Note 2452436



Enhancements

- Define UDFs for Landed Costs

Benefits

- Additional information can be maintained in the Landed Costs document

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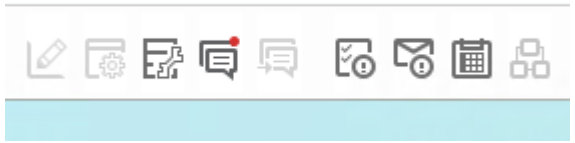
Live Collaboration Updates

SAP Note [2464279]

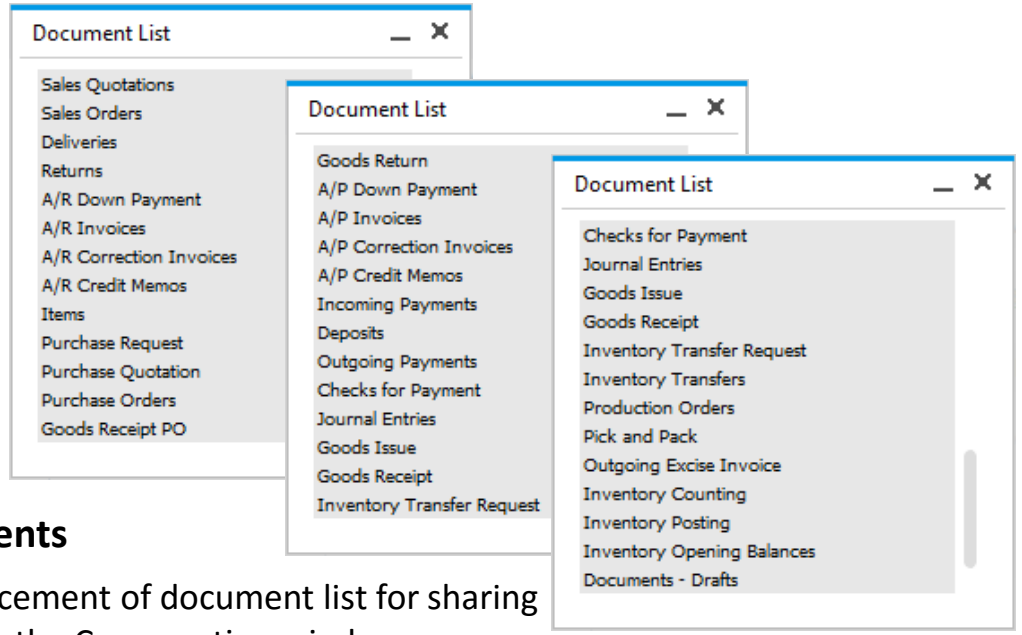
1



Enhancements

- When conversation window is not open, a red dot indicates when receiving a new message

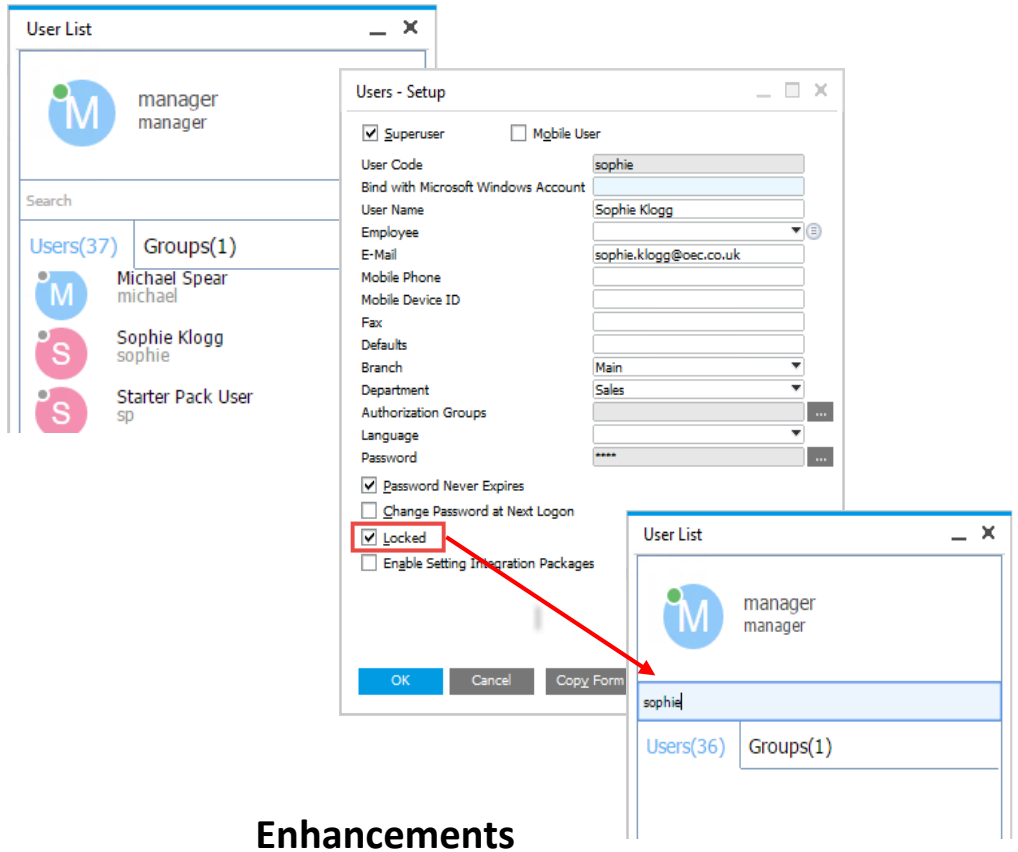
3



Enhancements

- Enhancement of document list for sharing data in the Conversation window

2



Enhancements

- Locked users will not be displayed in the user list of the Live Collaboration

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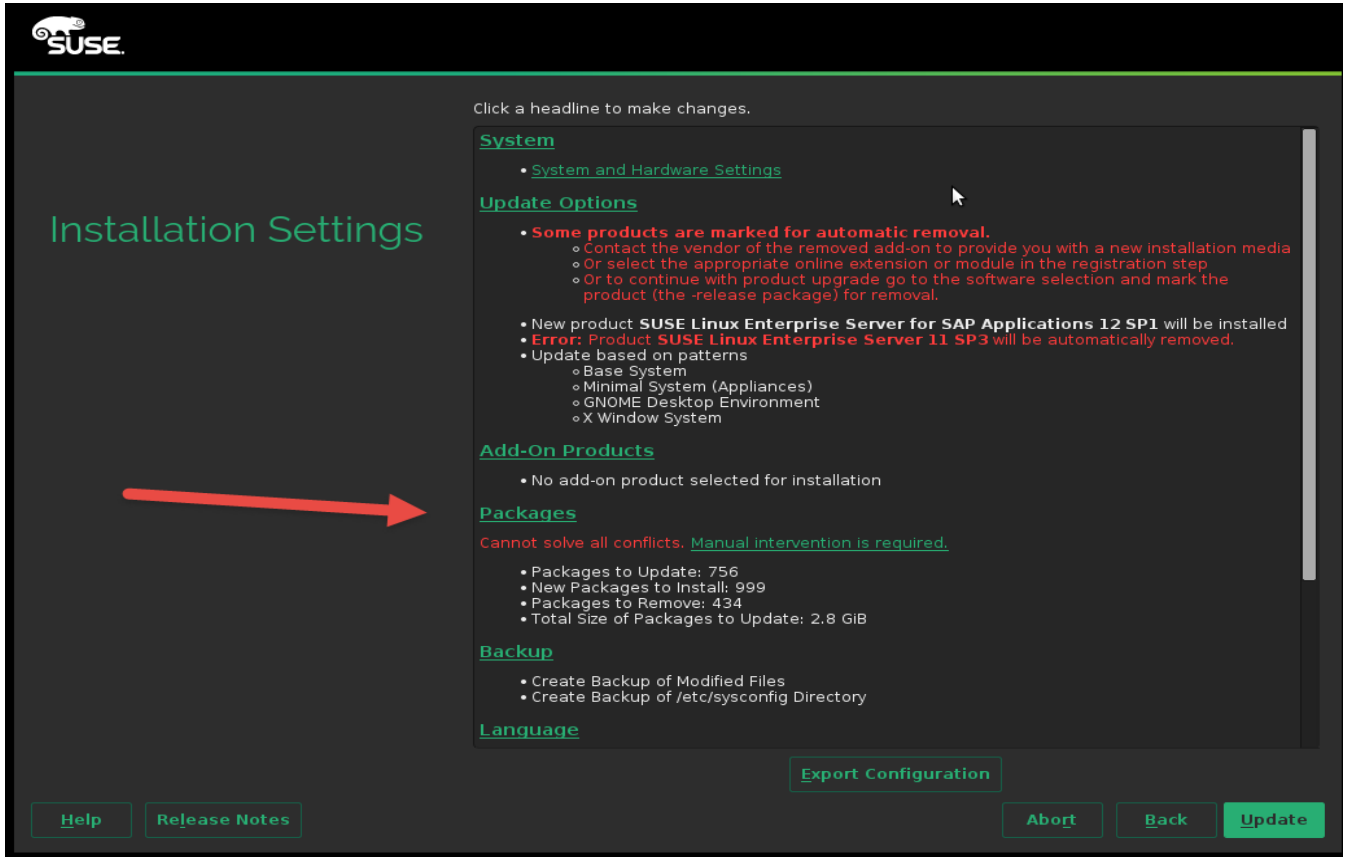
SAP Business One 9.2 PL08, Version for SAP HANA on SLES12 SP1

SAP Note 2458610 **(1/5)**

1



Instructions for upgrade from SLES 11 to SLES 12

- Upgrading from SLES 11 to SLES 12 is a major upgrade which needs to be done from installation media only (DVD)
- When PC boots from DVD the Upgrade option is showed and needs to be chosen
- Be careful, you need to protect "B1" packages from being removed by installation by following these five steps

1st step

- Click on Packages before starting the update

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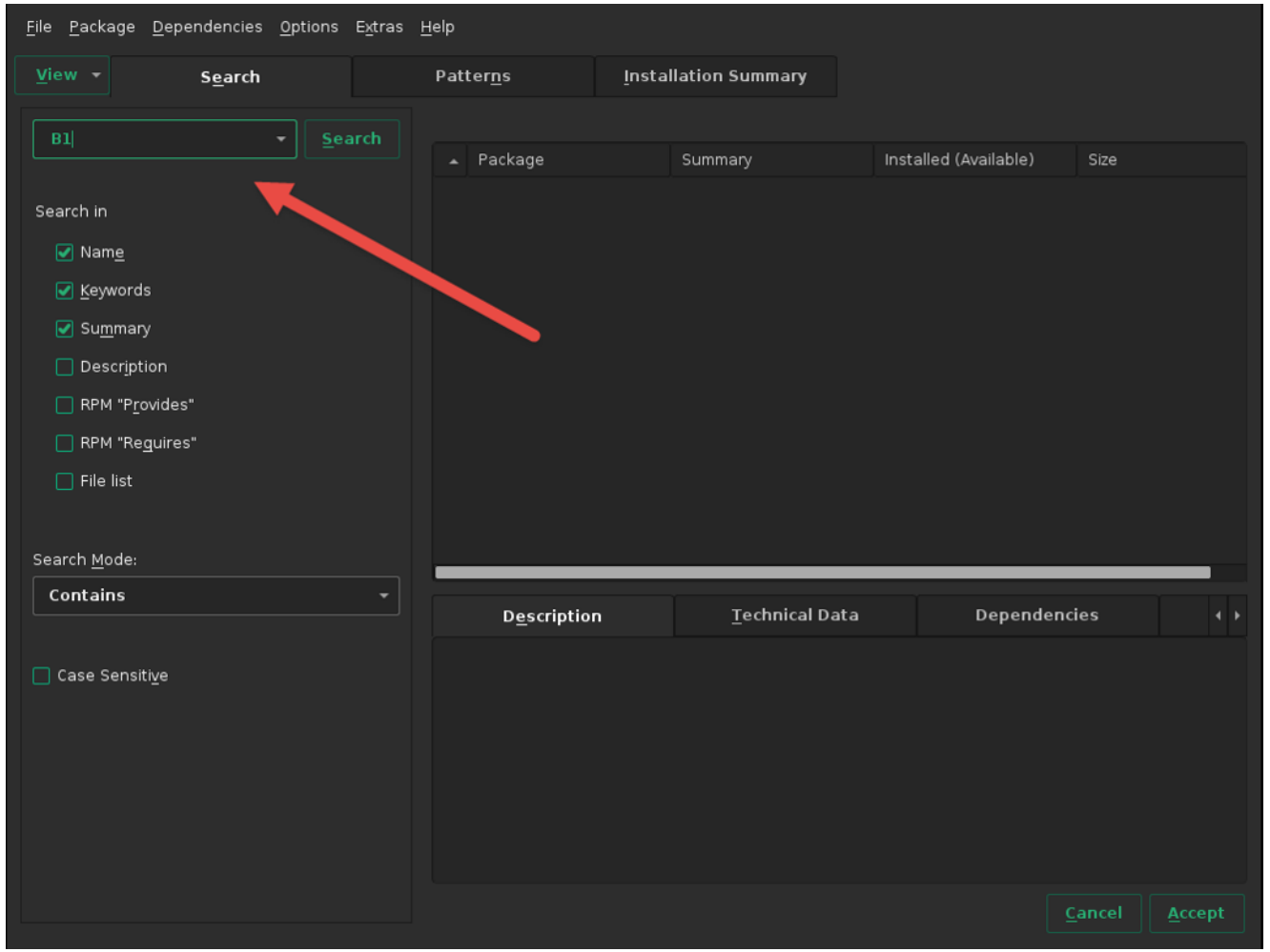
SAP Business One 9.2 PL08, Version for SAP HANA on SLES12 SP1

SAP Note 2458610 **(2/5)**

2



Instructions for upgrade from SLES 11 to SLES 12

2nd step

- Search for B1

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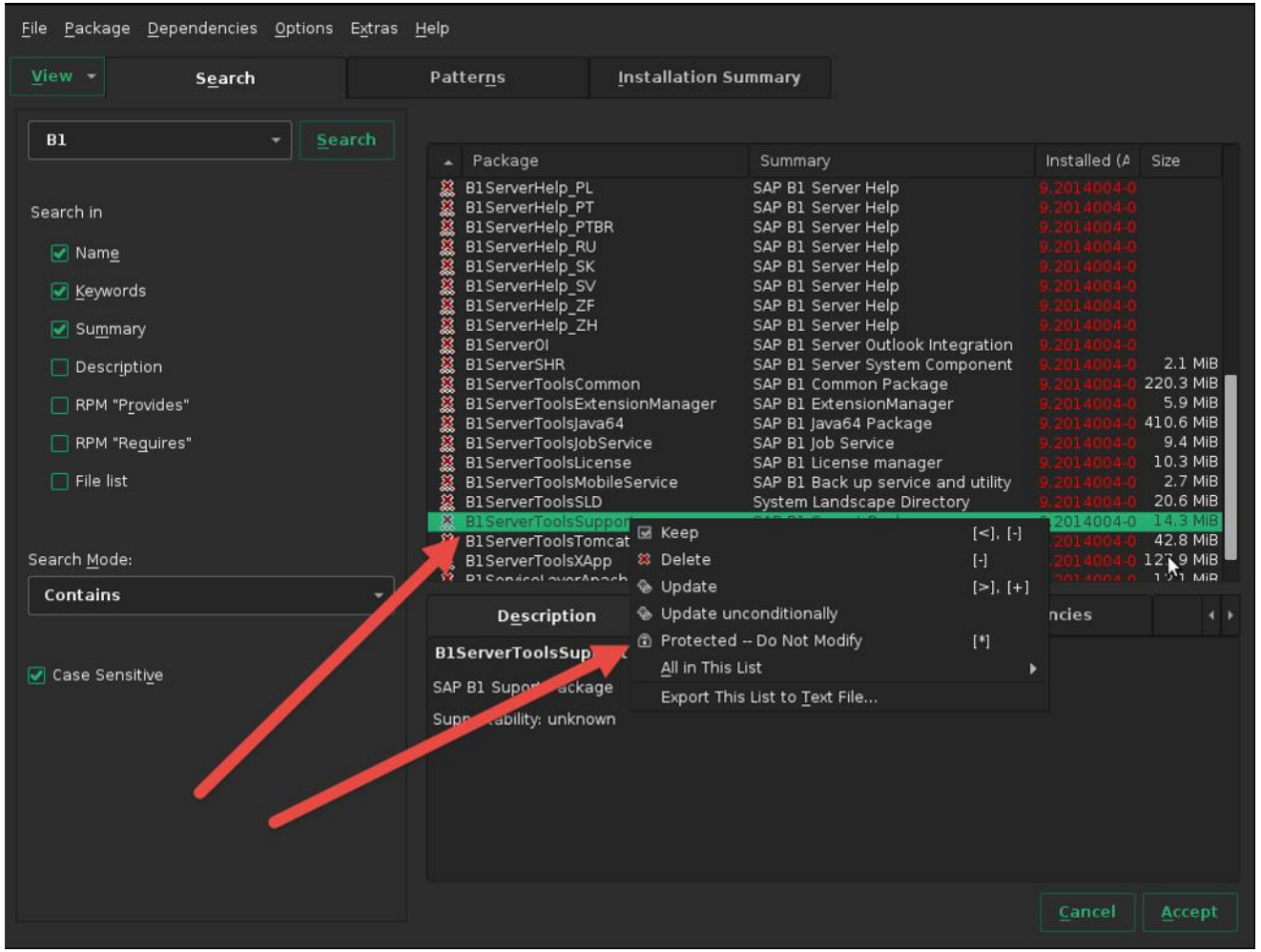
SAP Business One 9.2 PL08, Version for SAP HANA on SLES12 SP1

SAP Note 2458610 **(3/5)**

3



Instructions for upgrade from SLES 11 to SLES 12

3rd step

- Check "Case Sensitive" checkbox
- Use "All in this List" context menu entry to automatically apply “Protected” option to all B1 packages

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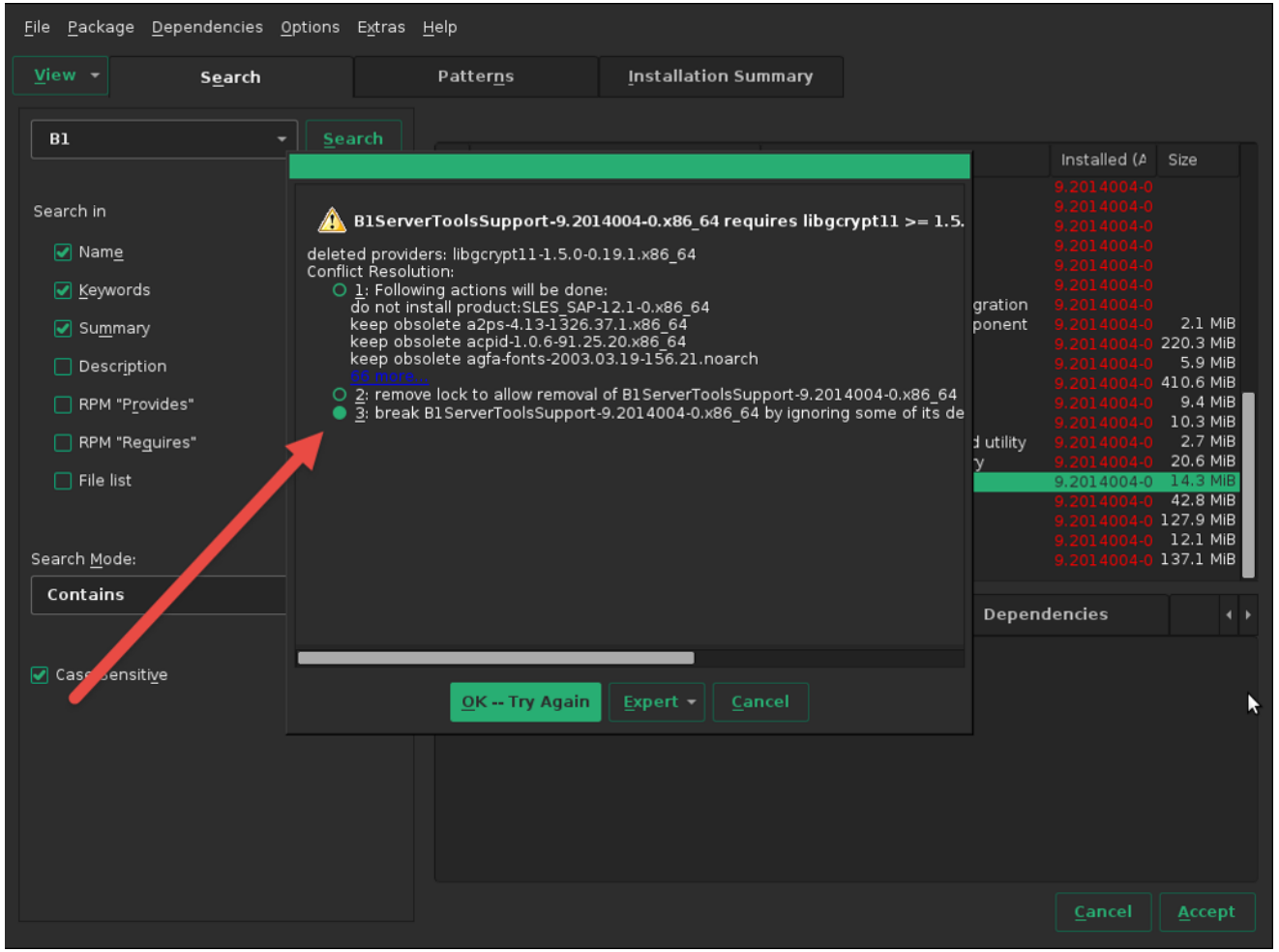
SAP Business One 9.2 PL08, Version for SAP HANA on SLES12 SP1

SAP Note 2458610 **(4/5)**

4



Instructions for upgrade from SLES 11 to SLES 12

4th step

- Select option 3: break by ignoring some of its dependencies
- Click on OK -- Try Again

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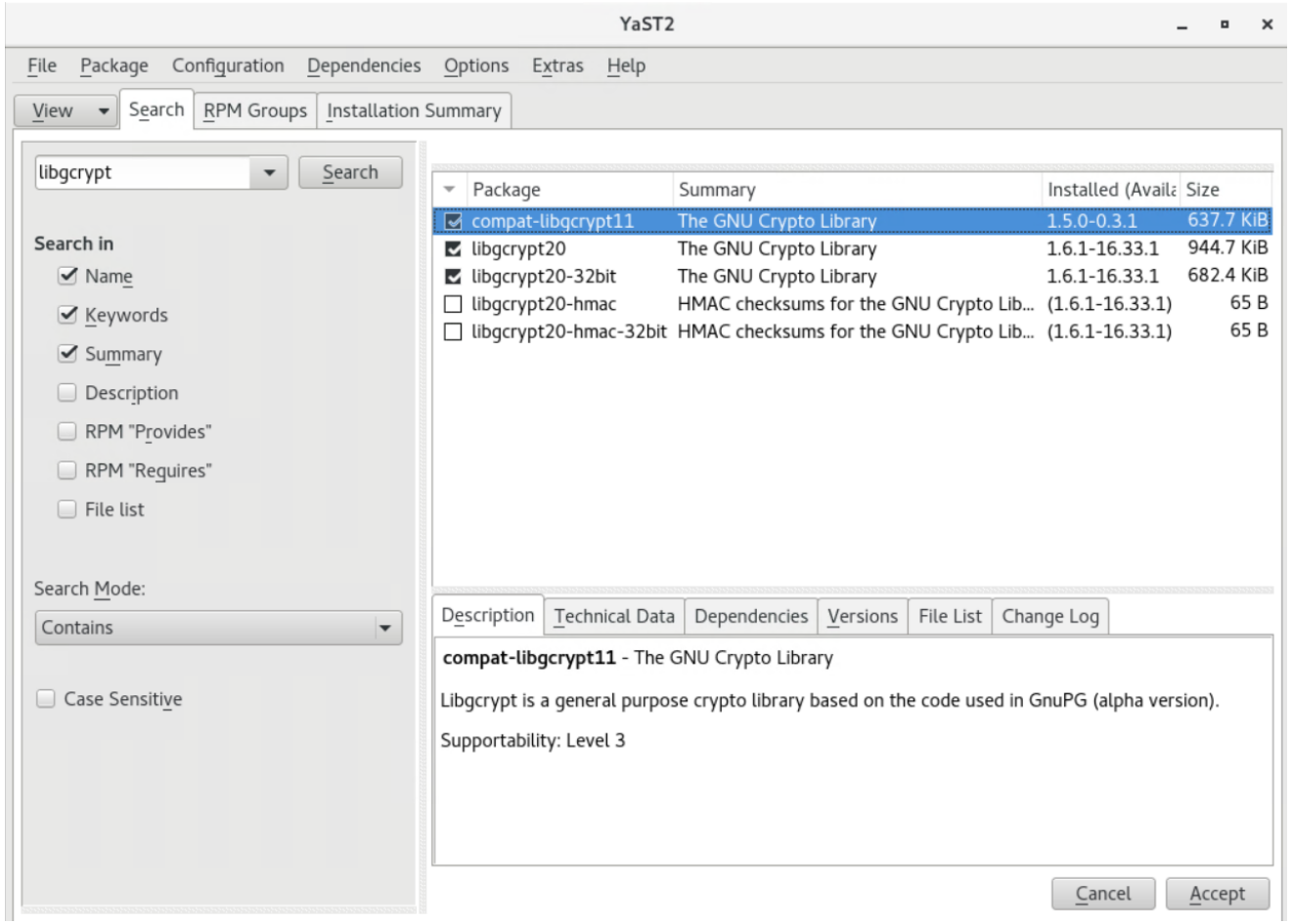
SAP Business One 9.2 PL08, Version for SAP HANA on SLES12 SP1

SAP Note 2458610 **(5/5)**

5



Instructions for upgrade from SLES 11 to SLES 12

5th step

- Install libgcrypt11 by adding "Legacy Module 12 x86_64“ as software repository

  Via YaST:
  Software -> Add-on Products -> Add -> Extensions and Modules from Registration Server... -> Legacy Module 12 x86_64

- Then you can install package compat-libgcrypt11-1.5.0-0.3.1.

  Via YaST:
  Software -> Software Management -> search for libgcrypt11 and then select and install compat-libgcrypt11.

Note: This step also needs to be done on a new installation in SLES 12 SP1

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SAP Business One 9.2 PL07

SAP Business One 9.2 PL07 – Overview Note 2391016
SAP Business One 9.2, version for SAP HANA PL07 – Overview Note 2391043

Relevant Country	Type		Details
All	Important correction	Printing Financial Reports in Crystal Reports (See note for applicable countries)	SAP Note 2390722
All	Important correction	Copy/Paste from excel to External Bank Statement	SAP Note 2408891
All	Important correction	Opening Balances in SAP HANA Cash Flow Forecast includes Closing Balances SAP HANA	SAP Note 2384589
All	Important correction	SAP Business One Analytics powered by SAP HANA Component can be used with a Trial License SAP HANA	SAP Note 2363691
All	Important correction	Enable secure communication between the SAP HANA Database and SAP Business One Server and Client Components SAP HANA	SAP Note 2437767
All	Important correction	Windows Server 2016 support in SAP Business One	SAP Note 2440591

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SAP Business One 9.2 PL07 – Overview Note 2391016
SAP Business One 9.2, version for SAP HANA PL07 – Overview Note 2391043

Relevant Country	Type		Details
All	Integration framework (B1if)	Concur Integration with SAP Business One	SAP Note 2370553
All	Integration framework (B1if)	Option to Switch Debugging on for Specific Development	SAP Note 2399434
All	Integration framework (B1if)	RESTful service support in HTTP inbound	SAP Note 2416817
All	Integration framework (B1if)	Field level JavaScript support in XSL documents	SAP Note 2422463
All	SDK	New Properties Exposed for Approval Request in DI API	SAP Note 2385043
All	SDK	Service Layer supports case insensitive query SAP HANA	SAP Note 2433926
All	SDK	Service Layer supports cross-joins SAP HANA	SAP Note 2433944
All	SDK	Service Layer supports configuring allowed headers in the CORS case SAP HANA	SAP Note 2433880

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SAP Business One 9.2 PL07 – Overview Note 2391016
SAP Business One 9.2, version for SAP HANA PL07 – Overview Note 2391043

Relevant Country	Type		Details
IN	Legal changes	Multiple Branches enabled	SAP Note 2410820
IL	Legal changes	PCN847 report changes	SAP Note 2420773
HU	Legal changes	New threshold for Detailed Tax Report in Hungary	SAP Note 2413574
AR	Legal changes	Different default numbering series for different jurisdictions and same withholding tax type	SAP Note 2394440
ZA	Legal changes	Revenue Account - Foreign now available in G/L Account Determination	SAP Note 2416030
IT	Legal changes	Import electronic invoices	SAP Note 2406529
PT	Legal changes	Service Layer supports Electronic Invoices SAP HANA	SAP Note 2428963

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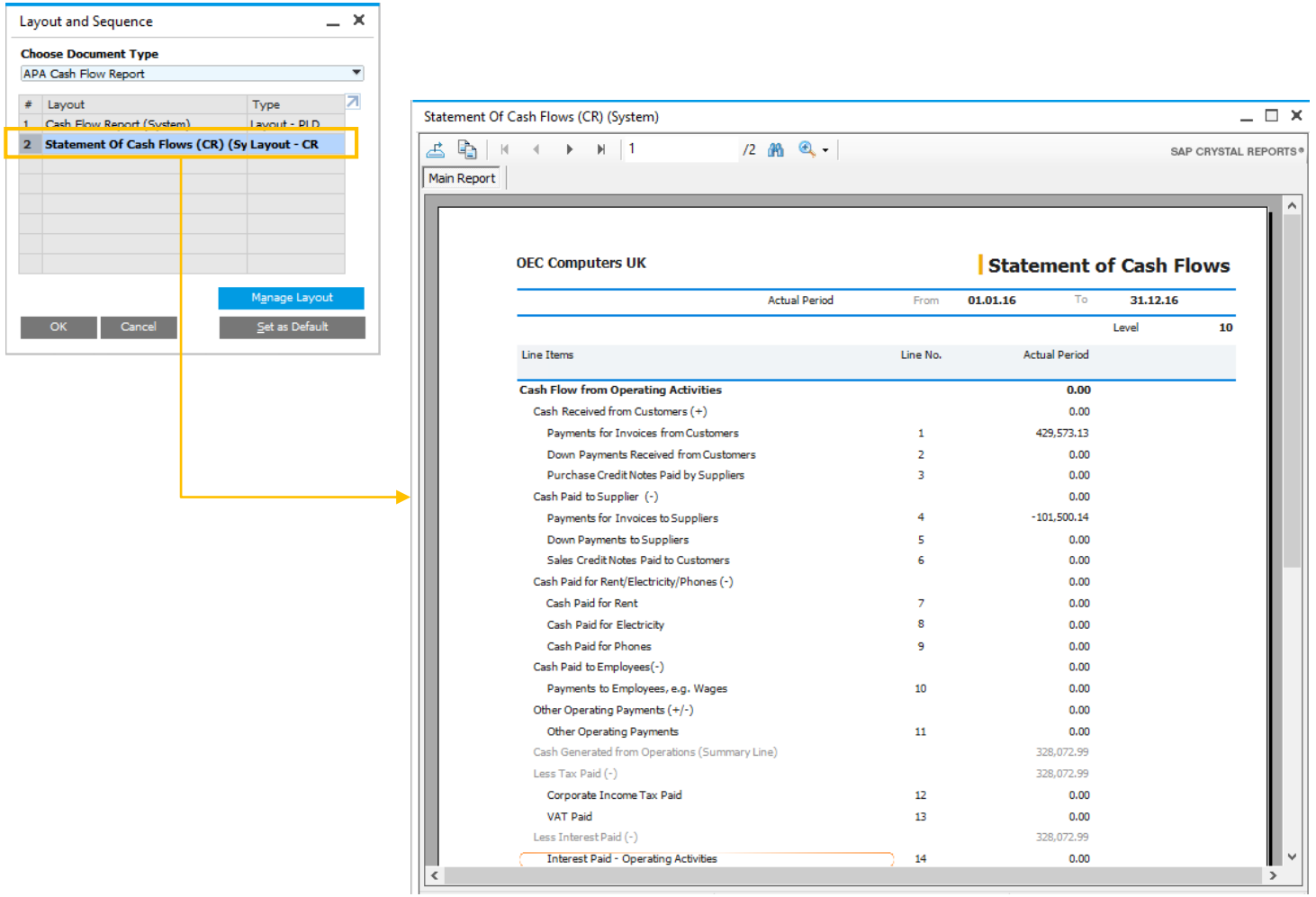
Printing Financial Reports in Crystal Reports (See note for applicable countries)

SAP Note 2390722



Enhancements

- New Crystal Report templates provided out of the box for:
  - Balance Sheet
  - Profit and Loss Statement
  - Statement of Cash Flows

Benefits

- Clear and consistent reporting

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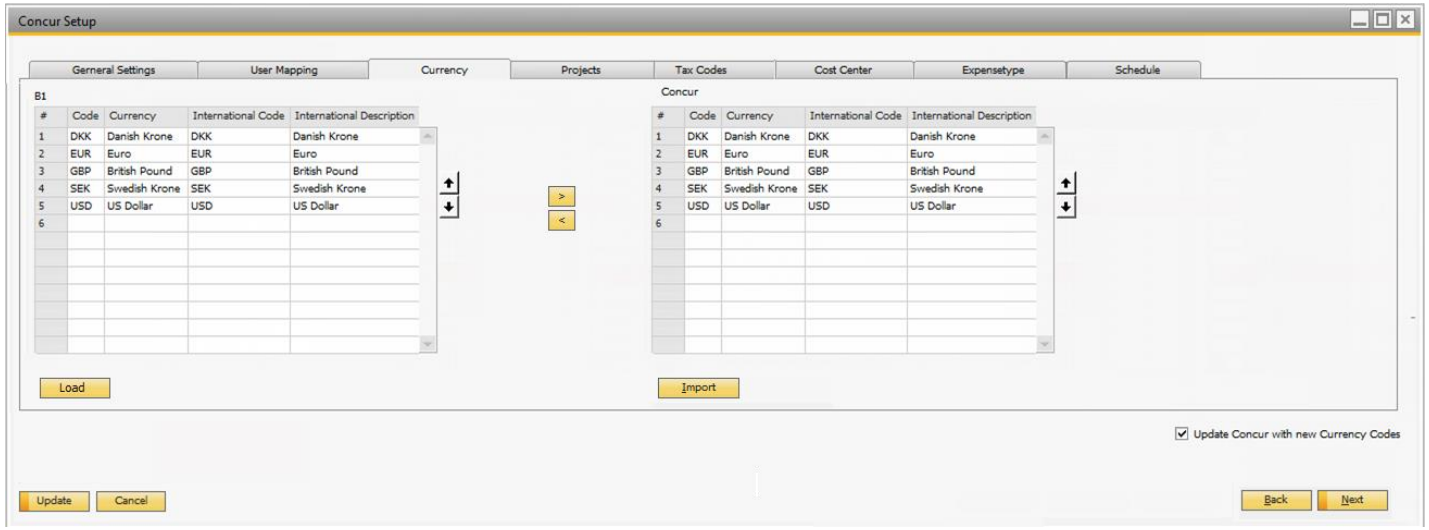
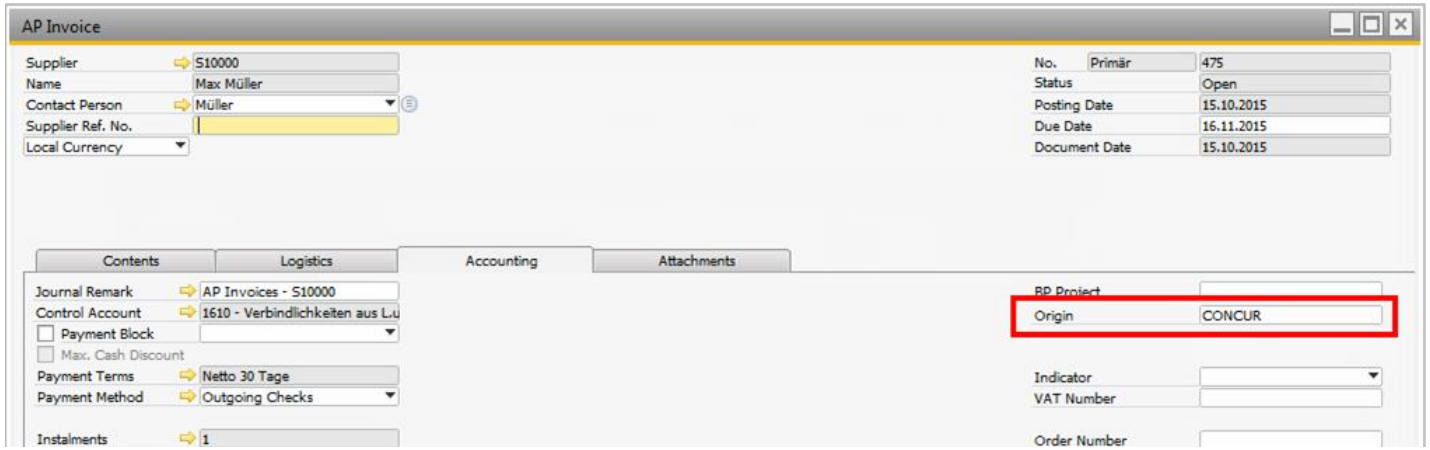
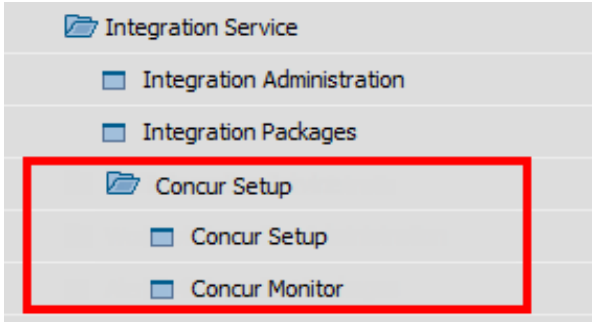
Concur integration with SAP Business One

SAP Note [2370553]







Feature

- Upon activation and initial configuration, an integration of SAP Business One and Concur is available, using specific B1i scenario

Benefit

- Out of the box integration for customers with Concur Travel Expenses solution

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SAP Business One 9.2 PL06

SAP Business One 9.2 PL06 - Overview Note 2349500
SAP Business One 9.2, version for SAP HANA PL06 – Overview Note 2349553

Relevant Country	Type		Details
All	Important correction	Recently modified documents as attachments for B1 documents	SAP Note 2376147
All	Important correction	Apply customer-vendor connection to manage reconciliations	SAP Note 2378862
All	Important correction	Support Resources for marketing documents	SAP Note 2339419
All	Important correction	Display Alert remaining time	SAP Note 2379120
All	Important correction	Multi branch - Cash Flow Report possibility to select branch	SAP Note 2346749
All	Important correction	Multi branch – Field for Landed Costs	SAP Note 2375721
AR	Legal changes	Gross income Padron	SAP Note 2382509
AR	Legal changes	Withholding tax calculation in payment wizard	SAP Note 2372157
CZ	Legal changes	Electronic reporting of sales	SAP Note 2376300

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SAP Business One 9.2 PL06 - Overview Note 2349500
SAP Business One 9.2, version for SAP HANA PL06 – Overview Note 2349553

Relevant Country	Type		Details
CY	Legal changes	SEPA credit transfer notification	SAP Note 2363208
IN	Legal changes	CENVAT Credit Rules Amendment	SAP Note 2365780
IN	Legal changes	eTDS Reporting Data Structure Modification and FVU Version 5.2	SAP Note 2388187
IT	Legal changes	SEPA direct debit modification	SAP Note 2363343
IT	Legal changes	Withholding tax certificate modification 2017	SAP Note 2381696
IT	Legal changes	Financial statements	SAP Note 2386126
US	Legal changes	Integration of Tax as a Service with SAP Business One	SAP Note 2393880

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SAP Business One 9.2 PL06 - Overview Note 2349500
SAP Business One 9.2, version for SAP HANA PL06 – Overview Note 2349553

Relevant Country	Type		Details
All	Important correction	You Can Now Print Documents On Server in Browser Access	SAP Note 2401159
All	Important correction	Microsoft SQL Server 2016 support	SAP Note 2372969
All	Important correction	Live Collaboration feature	SAP Note 2401792
All	Important correction	Import Serial Number Details with Data Transfer Workbench	SAP Note 2343908
All	Important correction	Import Intrastat Configuration with Data Transfer Workbench	SAP Note 2343886
All	Important correction	Import Batch Details with Data Transfer Workbench	SAP Note 2343931
All	Important correction	“Executed” column is now available in the grid of the Campaign Generation Wizard	SAP Note 2379135
All	Important correction	"Department" and "Branch“ columns are now available in the Alerts Management	SAP Note 2379162
All	Important correction	Updating Security Certificate in Reconfiguration Mode	SAP Note 2383219

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SAP Business One 9.2 PL06 - Overview Note 2349500
SAP Business One 9.2, version for SAP HANA PL06 – Overview Note 2349553

Relevant Country	Type		Details
All	Important correction	Integration framework: the JRE XML processor will be used by default for XSL transformations.	SAP Note 2331485
All	Important correction	Copy Landed Cost, Target Group, and Email Group with Quick Copy	SAP Note 2346618
All	Important correction	Copy Period Indicators with Quick Copy	SAP Note 2375982
All	Important correction	Excel reports and interactive analysis: direct logon with user for on-premise and for cloud SAP HANA	SAP Note 2381654
All	Important correction	Pervasive analytics designer: grouping of dimension helps quicker finding SAP HANA	SAP Note 2375665
All	Important correction	Fiori cockpit: automatic refresh of dashboard and KPI content SAP HANA	SAP Note 2375648
All	Important correction	Resize SAP Business One main menu SAP HANA	SAP Note 2378756

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SAP Business One 9.2 PL06 - Overview Note 2349500
SAP Business One 9.2, version for SAP HANA PL06 – Overview Note 2349553

Relevant Country	Type		Details
All	SDK	SetCurrencyRate is exposed in Service Layer	SAP Note 2403132
All	SDK	Attachments enhancement to support UDF in Service Layer	SAP Note 2403013

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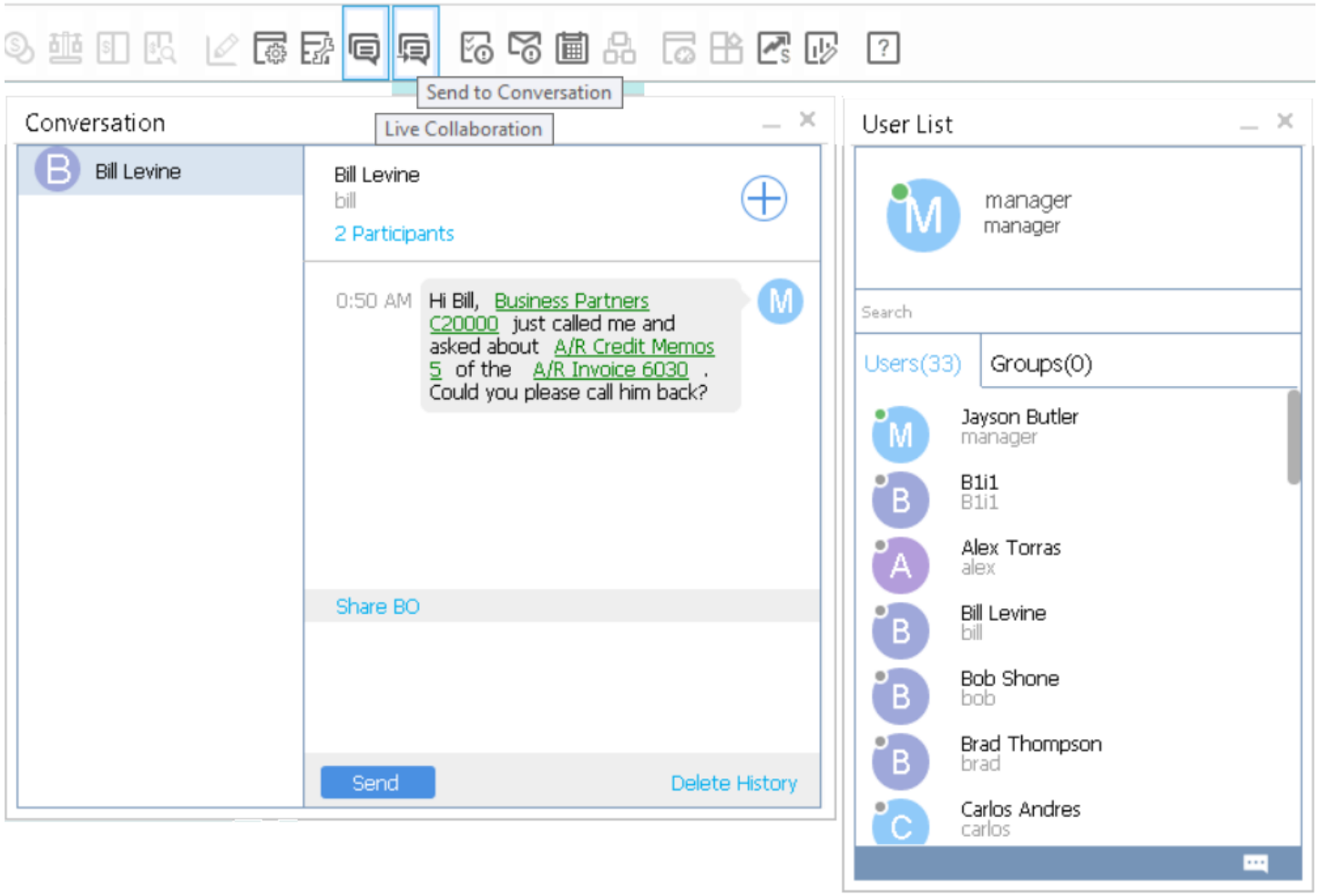
Live Collaboration Tool

SAP Note 2401792



Enhancements

- New feature to send messages to other SAP Business One users, create groups with numerous users.
- Include drill down links to SAP Business One business objects like marketing documents or Business Partner & Item Master Data

Benefits

- Share information among colleagues in real time
- Faster process handling of business operations

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SAP Business One 9.2 PL05

SAP Business One 9.2 PL05 - Overview Note 2345605
SAP Business One 9.2, version for SAP HANA PL05 – Overview Note 2345631

Relevant Country	Type		Details
All	Important correction	Advanced G/L Account Determination Criteria – Inventory; import rules with DTW	SAP Note 2343799
All	Important correction	Recurring Transactions – added parameters & increased definition flexibility	SAP Note 2348873
All	Important correction	Consider Drop-Ship Warehouse lines in Sales Quotations and Orders in Procurement Confirmation Wizard	SAP Note 2353252
All	Important correction	New document setting: Allow Changes to Existing Orders	SAP Note 2359751
All	Important correction	New document setting: Allow Cash Accounts Only for Cash Payment Means	SAP Note 2359787
All	Important correction	Contact Person Fields	SAP Note 2351781
All	Important correction	Cost Center info on Employee Master Data	SAP Note 2350712
All	Important correction	Enable Quick Display in Inventory Audit Report to increase performance SAP HANA	SAP Note 2374645
All	Important correction	Printing sequence for Production Order	SAP Note 2375822

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SAP Business One 9.2 PL05 - Overview Note 2345605
SAP Business One 9.2, version for SAP HANA PL05 – Overview Note 2345631

Relevant Country	Type		Details
All	Important correction	Reflect customer-vendor connection in Aging Report	SAP Note 2355429
All	Important correction	Product Order status change in a batch	SAP Note 2327105
All	Important correction	Churn probabilities and sales recommendations can be refreshed automatically by a scheduler SAP HANA	SAP Note 2345471
All	Important correction	Pervasive dashboards can be displayed in the sidebar of additional forms (incoming payments, outgoing payments, activity) SAP HANA	SAP Note 2356839
All	Important correction	Search for data sources in pervasive dashboard/ KPI designer SAP HANA	SAP Note 2356829
All	Important correction	Relationship map for Browser Access	SAP Note 2347339
All	Important correction	Register License Manager in the System Landscape Directory	SAP Note 2375647
All	Important correction	Support during installation and upgrade for High Availability of SLD and License Service	SAP Note 2351232
All	Important correction	Open "List of Business Partners" from context menu on Journal Entry form	SAP Note 2346656
All	Important correction	Define Authorizations for "Menu Alias for Searching“ configuration	SAP Note 2347095

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SAP Business One 9.2 PL05 - Overview Note 2345605
SAP Business One 9.2, version for SAP HANA PL05 – Overview Note 2345631

Relevant Country	Type		Details
All	Mobile	Enable approval workflow - Service SAP HANA	SAP Note 2267084
All	Mobile	Support BP Numbering Series-Service SAP HANA	SAP Note 2267084
All	Mobile	Installation of Mobile Service in Cloud environment SAP HANA	SAP Note 2347835
All	SDK	DocumentStatus and LineStatus for Inventory Transfer and Inventory Transfer Request exposed in DI API	SAP Note 2360216
All	SDK	AttachmentEntry exposed in the DI API	SAP Note 2355795
All	SDK	Extension manager supports package multiple service layer script files in one ard file SAP HANA	SAP Note 2372013
All	SDK	New properties exposed for ApprovalRequestLine (UpdateDate, UpdateTime)	SAP Note 2355872
All	SDK	Service Layer enables SSO on SAP Business One Cloud, version for SAP HANA SAP HANA	SAP Note 2335636

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SAP Business One 9.2 PL05 - Overview Note 2345605
SAP Business One 9.2, version for SAP HANA PL05 – Overview Note 2345631

Relevant Country	Type		Details
See SAP Note	Important correction	Trial Balance – accumulated debit and credit balances	SAP Note 2310874
AR	Legal changes	Document Printing Wizard	SAP Note 2349288
GR	Legal changes	Weighted Average Calculation Method	SAP Note 2341617
GR	Legal changes	Electronic Sales and Purchase Invoice Declaration	SAP Note 2303128
GR	Legal changes	Localization for Greece	SAP Note 2341588
MX	Legal changes	Payment Type Code in eInvoice CFDI	SAP Note 2365363
MX	Legal changes	DIOT report	SAP Note 2318071

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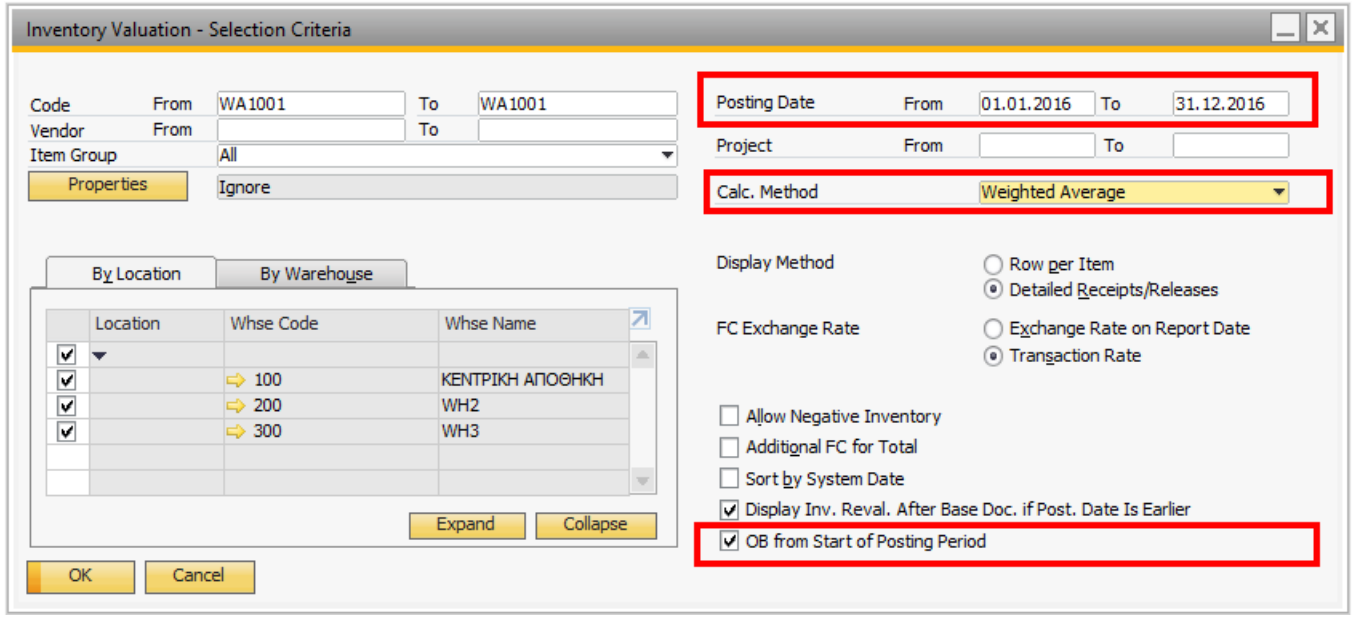
Weighted Average Calculation Method

SAP Note 2341617



After „Weighted Average“ is selected as calculation method for the inventory valuation,

2 new options will be visible:

- The „Posting Date“ selection will be enhanced with the field „From“, this will enable the user to select a specific time range for the report.
- „OB from Start of the posting Period“ will enable the user to work with an opening balance for each or specific period.

The advantage of this to new option is that the user does not need to run the report for all transaction in the DB to get a correct result, it will be enough to run it starting with the last Opening Balance.

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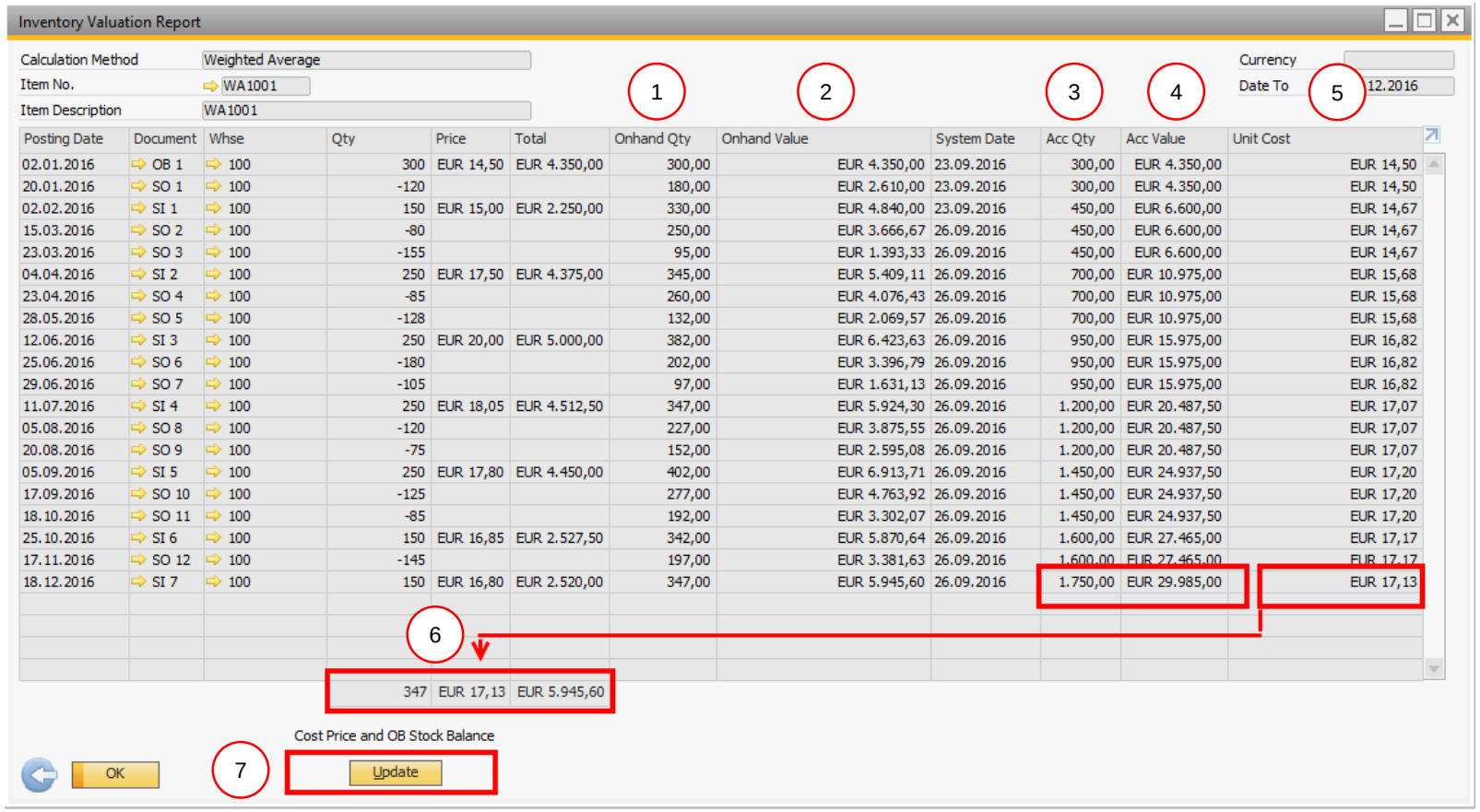
Weighted Average Calculation Method

SAP Note 2341617



1. Onhand Qty will display the actual on hand quantity in the WH.
2. Onhand Value will be calculated from last good receipt calculated Unit Cost * Onhand Qty.
3. Acc. Qty: The column shows the accumulated quantity of all goods receipts in the selected time frame.
4. Acc. Value: the column shows the accumulated value of all goods receipts.
5. Unit Costs: The unit cost will show the item cost at the time of document generation. It will be calculated by Acc. Value/ Acc. Qty.
6. The cost price will have the same calculation basis as Unit cost at the end of the period.
7. Update: the user will be able to create an opening balance for the next period for the cost price and stock balance. This will be based on the on hand quantity and unit cost at the end of the last period.

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SAP Business One 9.2 PL04

SAP Business One 9.2 PL04 - Overview Note 2239801
SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
All	Important correction	Copy opportunity stages, partners, competitors and relationships with Quick Copy	SAP Note 2317350
All	Important correction	Calendar range extended to 200 years	SAP Note 2343148
All	Important correction	Service module enhancements	SAP Note 2337987
All	Important correction	Create relationship between customer and vendor	SAP Note 2331697
All	Important correction	Reflect customer-vendor connection in Dunning Wizard	SAP Note 2332542
All	Important correction	Tooltip Preview	SAP Note 2349546
All	Important correction	Silence automatic reconciliation	SAP Note 2332337
All	Important correction	Time Functions (filter) supported in Excel Reports Designer SAP HANA	SAP Note 2332412
All	Important correction	Customer 360 SAP HANA	SAP Note 2335636

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SAP Business One 9.2 PL04 - Overview Note 2239801
SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
All	Important correction	Numerous improvements in Pervasive Designer, e.g. search for dashboards and KPIs SAP HANA	SAP Note 2354024
All	Important correction	Sales Recommendation SAP HANA	SAP Note 2332377
All	Important correction	Centralized payments for multiple branches	SAP Note 2332554
All	Important correction	Business partner assignment in multiple branches	SAP Note 2312567
All	Important correction	Branch is now supported on SAP Business One Sales App SAP HANA	SAP Note 2351736
All	Important correction	Copy/Paste shortcuts are supported in apps like Enterprise Search in SAP Business One client SAP HANA	SAP Note 2353399
All	Important correction	Purchase Requests cannot be imported in Data Transfer Workbench	SAP Note 2299092
All	Important correction	Support Browser Access on iPad	SAP Note 2343769
All	Important correction	Copy Table is supported in the right-click menu of a table/grid in Browser Access	SAP Note 2331668

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SAP Business One 9.2 PL04 - Overview Note 2239801
SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
All	Important correction	Report to track e-mails sent from SAP Business One with attachments	SAP Note 2314927
All	Important correction	Option for faster import using parallel sessions in Data Transfer Workbench SAP HANA	SAP Note 2339061
All	SDK	Expose DI API property "Block sending marketing content" and "Communication media"	SAP Note 2304592
All	SDK	Basic DI API functions for the Electronic Document Monitor	SAP Note 2338154
All	SDK	Service Layer supports script engine	SAP Note 2343691, SCN
All	SDK	Delete rows from Bill Of Materials using UpdateFromXML method	SAP Note 2311801
All	SDK	Service Layer exposes BankStatementsService as entity	SAP Note 2344995

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SAP Business One 9.2 PL04 - Overview Note 2239801
SAP Business One 9.2, version for SAP HANA PL04 – Overview Note 2239811

Relevant Country	Type		Details
BR	Legal changes	Withholding tax calculation changes	SAP Note 2342978
BR	Legal changes	Taxes in reserve invoice	SAP Note 2326859
BR	Legal changes	Unencumbered tax and header discount not bound to activation SAP HANA	SAP Note 2338121
RU	Legal changes	Electronic VAT declaration and additional sheets	SAP Note 2334480

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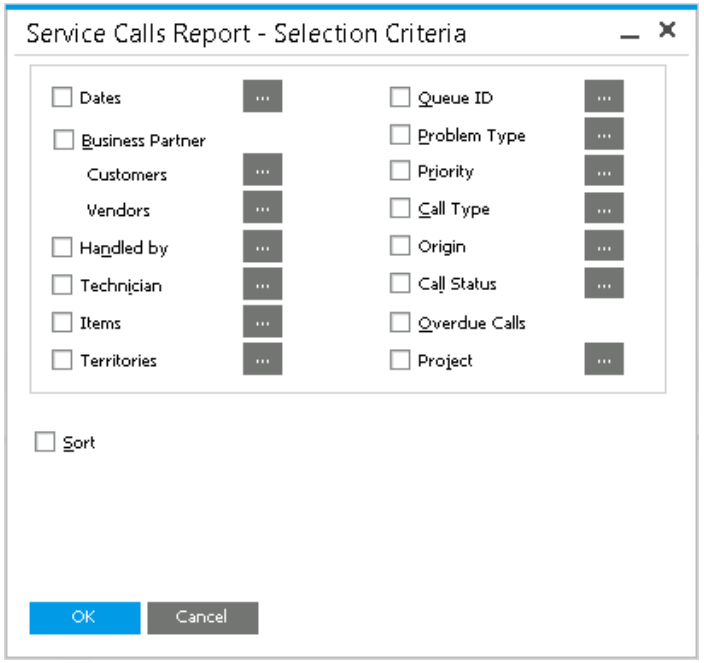
Service Module Enhancements

SAP Note 2337987



Enhancements

- Service Reports
  - Additional fields as selection criteria:
    - Business Partner
    - Project
  - New default sorting showing the last record first
- UI text renaming
  - In the Service Call window, the tab Expenses was changed to Related Documents.
  - On the Related Documents tab, the button Expenses Details was changed to Details.
  - Changed the Service Call Expenses window to Service Call Related Documents Details window.

Benefits

- More intuitive usage & flexibility

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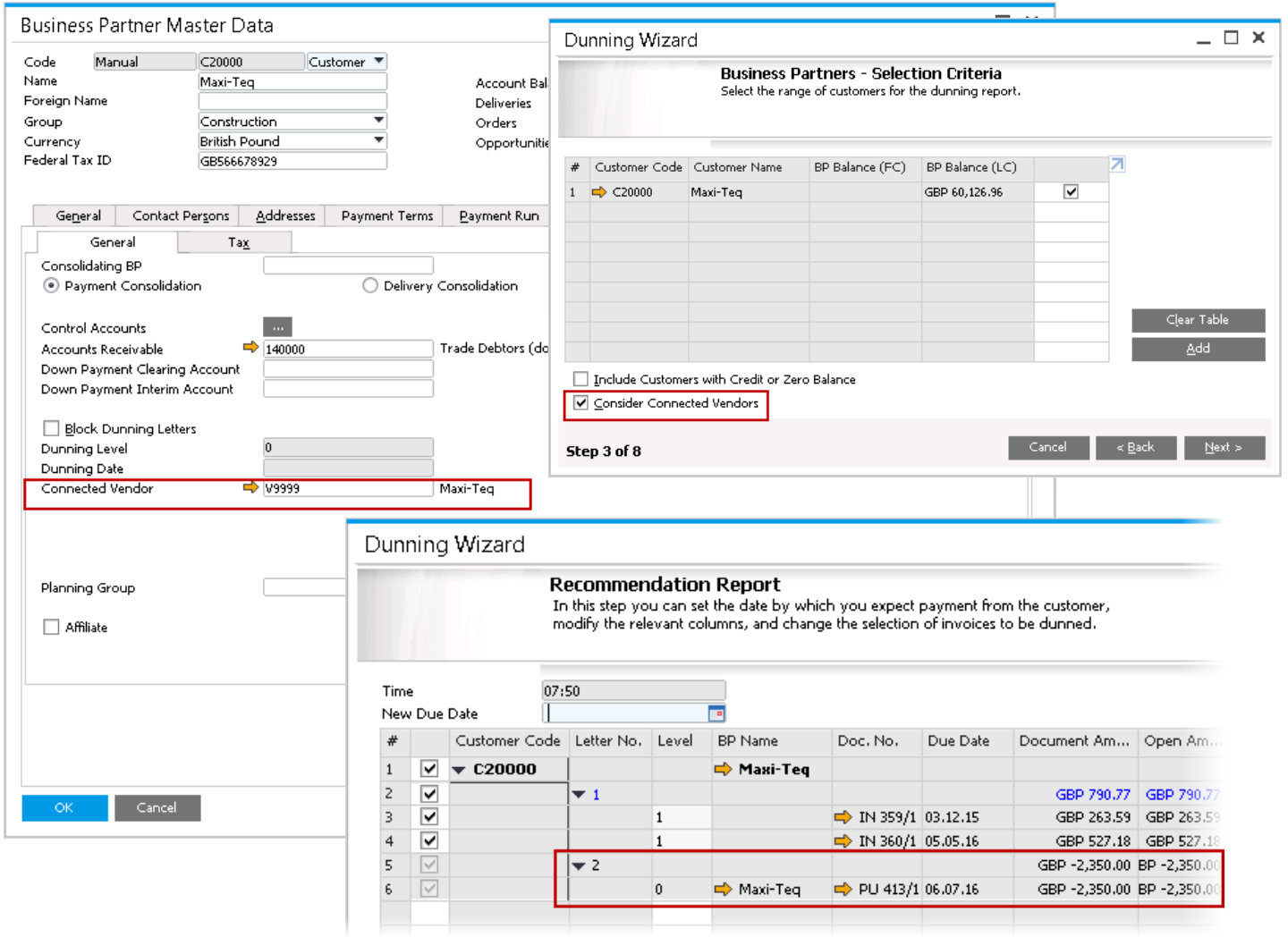
Relationship between customer and vendor & Dunning Wizard

SAP Notes 2331697 **and** 2332542



Enhancements

- Customer and vendor can be connected to one another in BP Master Data, accounting tab
- Connection can be taken into consideration in Dunning Wizard by selecting “Consider Connected Vendors”
- Customer and vendor invoices are both displayed on the Recommendation Report

Benefits

- Consider both customer and vendor open balance in Dunning Wizard
- Better transparency of overdues

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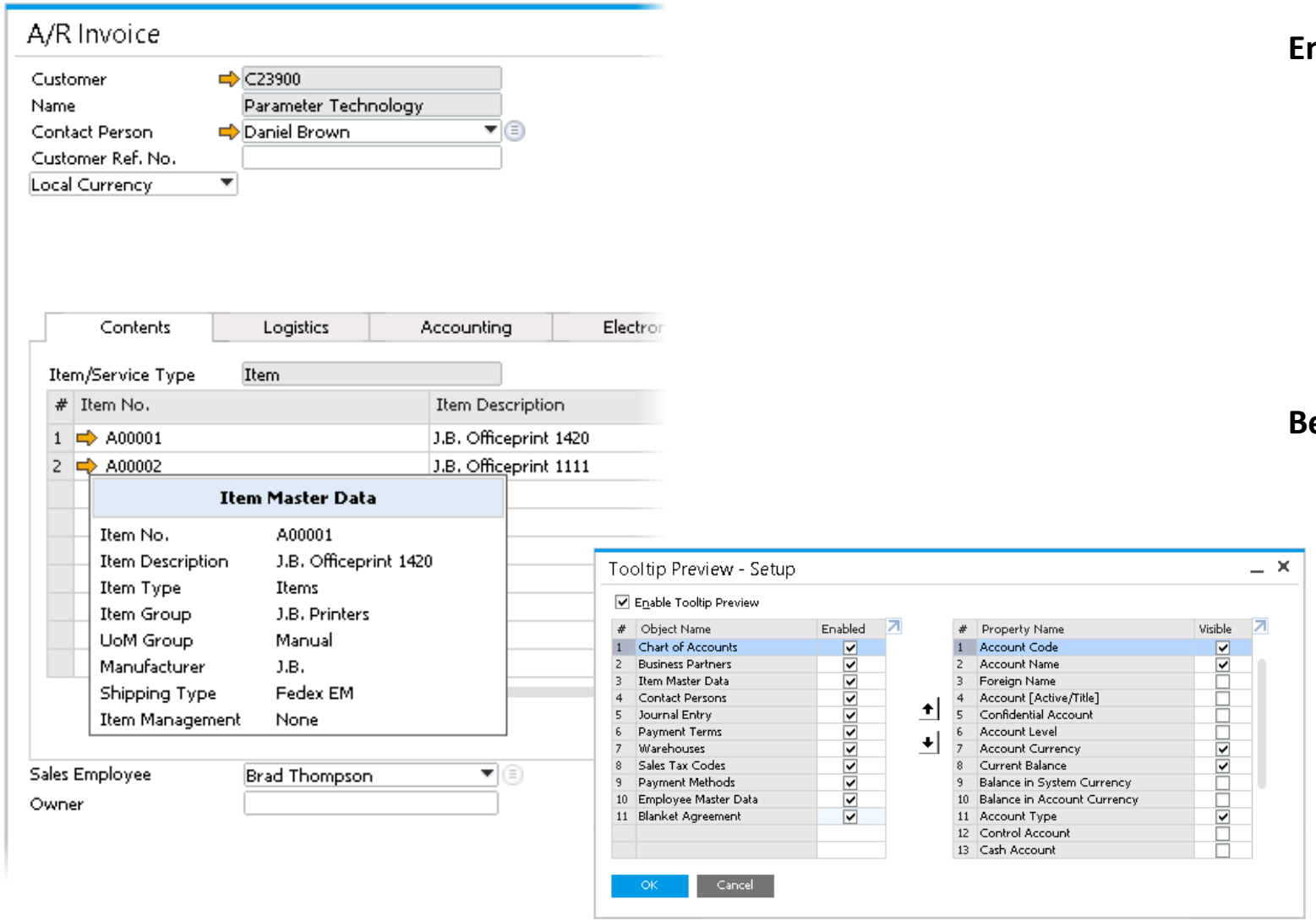
Tooltip Preview

SAP Notes 2349546



Enhancements

- Display data without clicking on ➡
- Simply mouse over to key data
- Data to be displayed can be configured
- Activated by default during upgrade to PL04
- Path: Administration > System Initialization > Tooltip Preview

Benefits

- No need to drill down for details
- Faster handling

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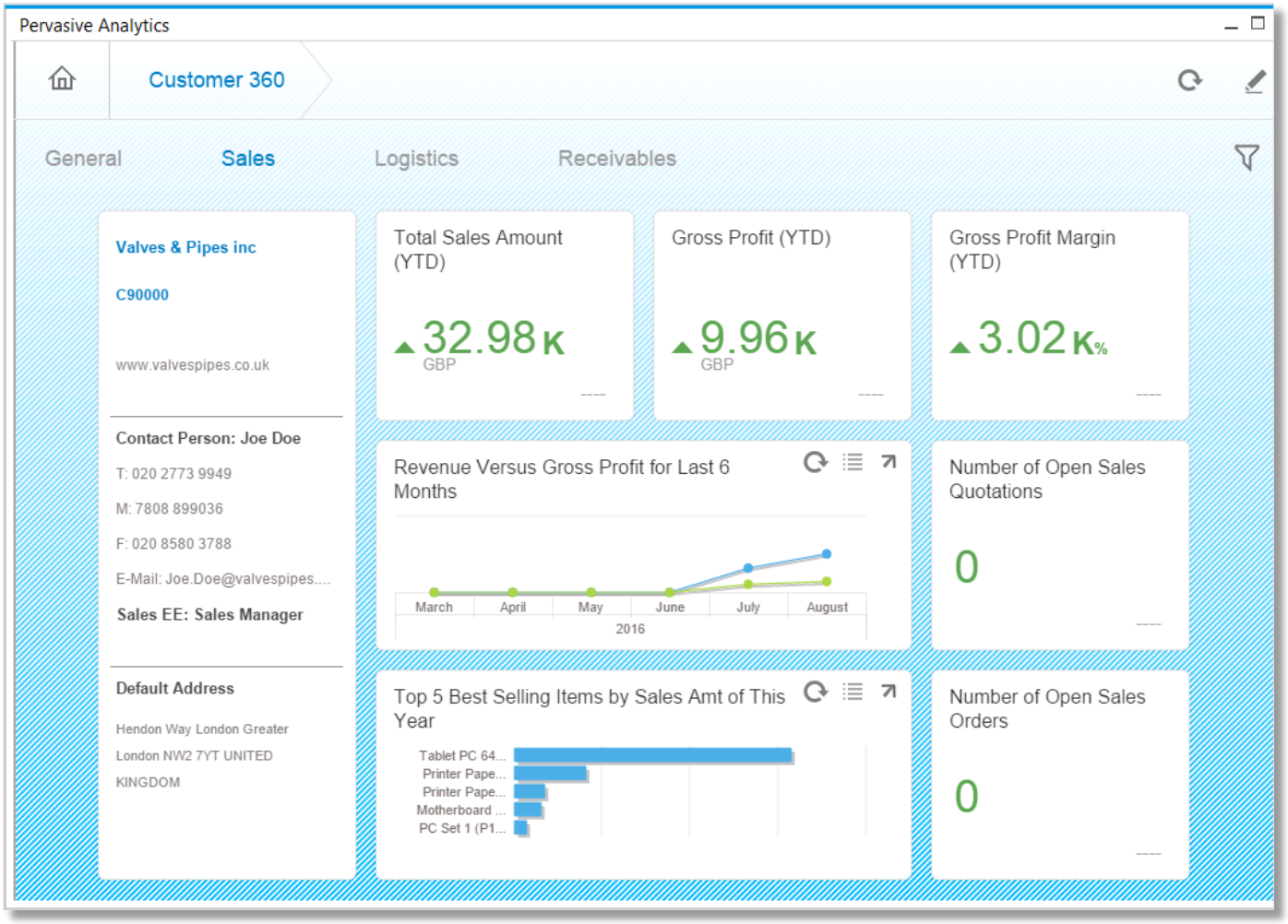
Customer 360

SAP Note [2335636]



Enhancements

- New advanced dashboard provides a 360° customer view.
- Contains numerous KPIs and key customer data.
- Accessed via *Business Partner Master Data* → *You Can Also.*
- Link the Customer 360° advanced dashboard as an action to an existing dashboard for easy access.

Benefits

- Key facts on customers at a glance.

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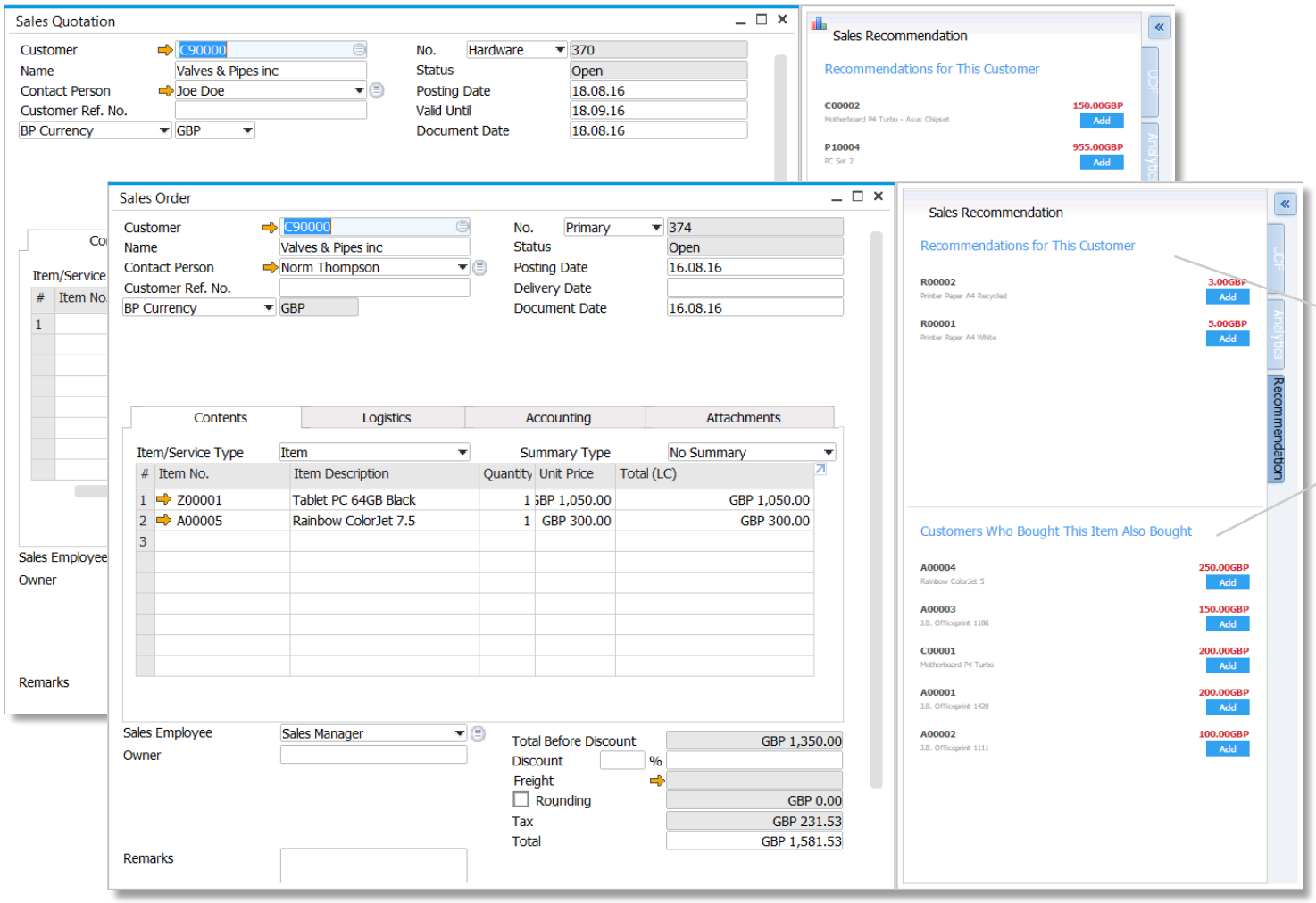
Sales Recommendation

SAP Note [2332377]



Enhancements

- Product recommendations are displayed in the sidebar of sales order and sales quotation for a customer
- Recommendations are based on association rules generated from the buying history of the given customer and similar customers
  - ‚Recommendations for This Customer' suggests products which might be interesting for this customer in general
  - ‚Customer Who Bought This Item Also Bought' recommends products based on current items in the sales order / quotation
- These recommendations can be utilized by partners in their own add-ons or solutions, e.g. a web shop

  → exposed as semantic layer views in ar/case :
  - ItemRecommendationQuery
  - ItemAlsoRecommendedQuery

Benefits

- Ability to drive sales growth by expanding customer footprint.

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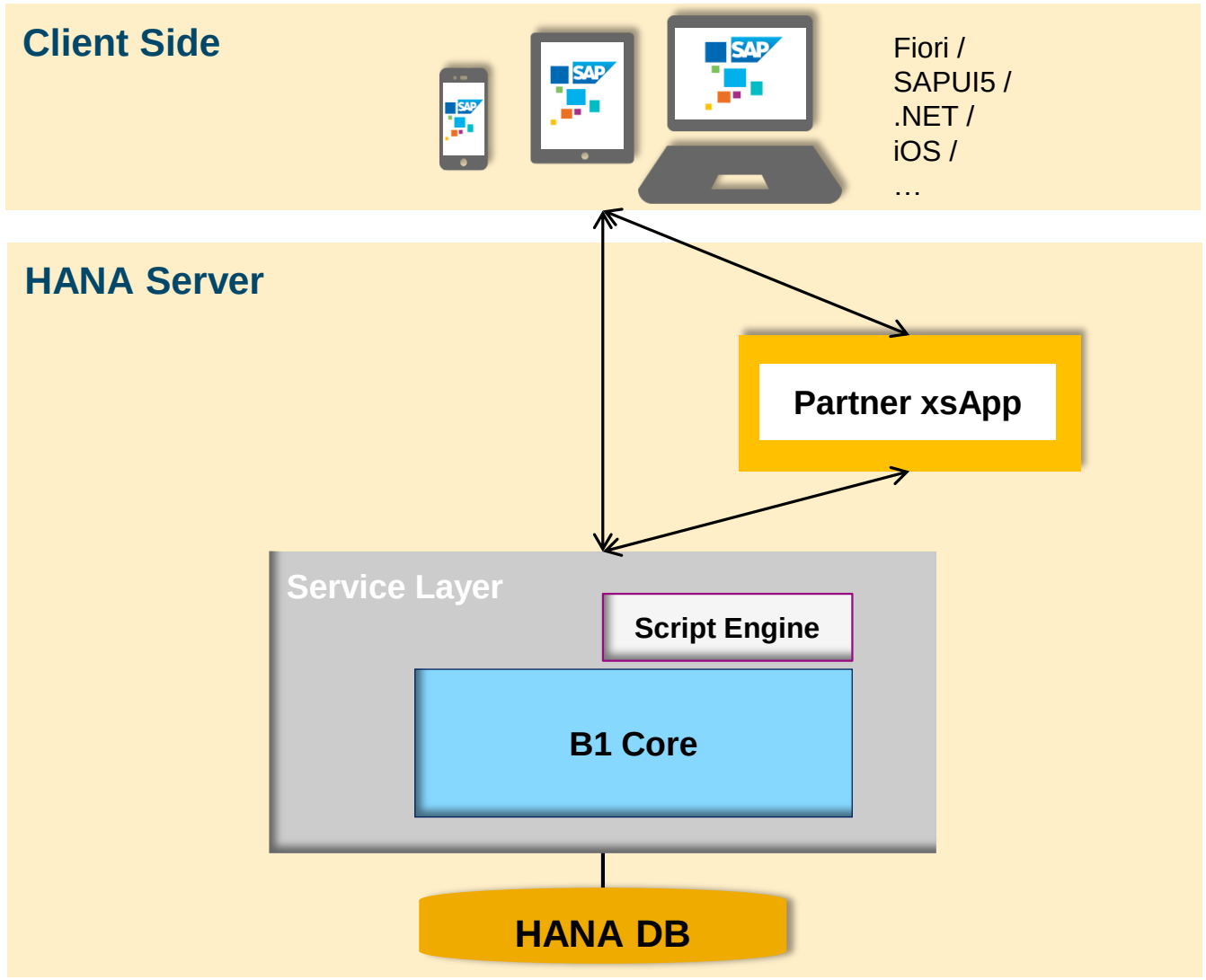
Service Layer supports script engine

SAP Note 2343691, SCN blog



Enhancements

- Embedded JavaScript parsing engine into Service Layer (Google Chrome V8)
- Provided JavaScript SDK to develop extension applications.
- Exposed SAP Business One CRUD API.
- Exposed SAP Business One transaction API.
- Exposed HTTP request and response API.

Benefits

- Allow partners to implement server-side JavaScript extensions hosted by Service Layer (UDOs and Business Objects customization and validation,…).
- Share server-side customization among different applications (client and server side) on top of Service Layer.
- Allow global transactions grouping several operations

Check this SCN blog for more details.

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